

## CAPABILITIES STATEMENT



#### **Business Summary**

TelStar Associates Inc. is a full-service Staff Augmentation provider. While IT, software development and product engineering outsourcing are TelStar's specialties, TelStar also provides outsourced solutions to cover a wide variety of business needs. "We have the experience, resources and technical expertise to help our clients achieve and sustain operational excellence – within budget and on time. "Our powerful set of service offerings is designed to empower our clients' operational agility to be the best at what they do."

## **Core Capabilities: IT Staffing Solutions**

### Staff Augmentation – IT Staffing Solutions

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#### Providing the Right People, Skills and Competencies in::

- Government Solutions / Commercial Applications
- Field Support / Help-Desk Support
- Server Administrators / Web Service Support
- · Program Application and Development
- Network Services
- · Professional Support Services
- Cyber Security and Training
- Database Administration
- Business Services Consulting
- Project Management

## HazCentre ES&H Software Solution

#### Manage Hazardous Materials and other Inventories Better

HazCentre© is a proprietary, user-friendly, full-featured **EHS** software program that assists companies in managing hazardous materials, chemical inventories, and other items. We can tailor the package to fit your company's particular needs and systems.

#### What makes HazCentre© a winner?

HazCentre© facilitates compliance with regulations governing the storage, use, and disposal of hazardous substances. It can be used to generate a full suite of reports on your company's chemical and substance inventory. HazCentre© can serve as an automated, centralized data center, and can be used to quantify and control daily hazardous substance processing activities. It can also be used for the inventory management of nonhazardous materials.

# HazCentre® has numerous unique features that set standards for environmental software design:

Unparalleled ease of use – intuitive to user, no programming knowledge needed Simplified data entry – permits data importation from other systems; allows creation of custom routines for transferring data Total solution – cradle-to-grave substance management State-applicable information – software automatically applies the regulations for the given U.S. state Unlimited database – users can track and record an unlimited number of items Full MSDS capability – allows entry of all Material Safety Data Sheet information Site and centralized reporting – input at site level can be compiled at a central facility LAN and WAN compatible – ideally configured for use as a stand-alone system or with local area and wide area networks

#### **On-Demand Service and Support**

TelStar backs HazCentre© with on-demand service and technical support. We supply regular system updates. We can extend services to specialized programming and on-site training. We also offer warranty and guarantee programming.

## Company Data: TelStar Associates Inc

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## **Socio-Economic Certifications**

- ✓ Hispanic American Owned
- ✓ Veteran Owned Business
- Minority Owned Business

#### **Government Codes:**

#### **NAICS**

 $541990\,$  - all other professional, scientific, and technical services

519190 - ALL OTHER INFORMATION SERVICES

541511 - CUSTOM COMPUTER PROGRAMMING SERVICES

561320 - TEMPORARY HELP SERVICES

541513 - COMPUTER FACILITIES MANAGEMENT SERVICES

541519 - OTHER COMPUTER RELATED SERVICES

541611 - ADMINISTRATIVE MANAGEMENT AND GENERAL MANAGEMENT CONSULTING SERVICES

541620 - ENVIRONMENTAL CONSULTING SERVICES

562910 - REMEDIATION SERVICES

561210 - FACILITIES SUPPORT SERVICES

#### PSC:

D399 - IT AND TELECOM- OTHER IT AND TELECOMMUNICATIONS

7030 - INFORMATION TECHNOLOGY SOFTWARE

R699 - SUPPORT- ADMINISTRATIVE: OTHER

J070 - maintenance, repair, and rebuilding of equipment-automatic data processing equipment (including firmware), software, supplies and support equipment

#### Expertise:

TelStar can meet your company's need for seamless IT across diverse locations. We provide simple staff augmentation, IT professional Services and support and outsourced solutions depending on your particular needs. We appreciate that there is no such thing as a one-size-fits-all approach to IT. To ensure you receive the right solution for your needs, we work alongside you to custom build IT solutions that address your technology and business challenges. We understand the technology trends that will affect your business and offer flexible, proven solutions to help maximize your IT initiatives. We use well-tested service delivery processes and methodologies to ensure we meet our highest standards. Our governance and project management organizations oversee each engagement, whether it is fully managed, project-based or outsourced, to deliver consistent and reliable outcomes.

#### Past Performance:

- DEPARTMENT OF ENERGY
- DEPT OF THE NAVY
- U.S. Department of Interior FOREST SERVICE
- Battelle Energy Alliance, LLC

## **DELIVERING THE ULTIMATE CUSTOMER EXPERIENCE**









